

This Q&A list applies to the following locations & providers:

Arlington
Aaron Amos, MD
Nirai Badhiwala

Niraj Badhiwala, MD Esther Han, DO David Shepherd, MD Dominic Tang, MD Austin Dittrich, PA-C Michelle McCall, PA-C Fort Worth Clearfork

Drew Pumphrey, MD Parth Shah, MD Thomas Truelson, MD Michael Walter, MD Julia Willingham, MD Katie Nacpil, AGACNP **Bedford**

Pranav Dadhich, MD Mark McCurdy, MD Priya Balakrishnan, PA-C Austin Dittrich, PA-C Granbury

Christopher Buchanan, MD Jennifer Erwin, PA-C

Q: What do I do if get a bill from USMD?

A: Please utilize the phone number and online payment options on your statement. Unfortunately, our team no longer has access to USMD billing information and is unable to aid in paying balances from USMD. The USMD statement or billing team can be reached at: 844-834-5021.

Q: Do I need to call and reschedule my appointment?

A: No, all appointment information was moved in the transition. Your previously scheduled appointments still exist but may be at a new location. Please check the letter you received in the mail to confirm the address. You should also be receiving appointment reminders via email, call and text leading up to your appointment date. New paperwork will be required when you arrive at the office. Existing patients, please plan to arrive 15 minutes prior to your scheduled appointment and 30 minutes prior for new patients.

Q: I used to see Dr. Modi, Dr. Parham, or Dr. Lewis, what do I do?

A: These providers did not join Texas Urology Specialists; one of our existing providers will be happy to continue your care. Our team has been informed that Drs. Modi and Parham have joined Baylor Scott & White Health, please refer to their website for more information.

Q: Which locations are still open?

A: Arlington: 811 W. Interstate 20, Suite 114, Arlington, TX 76017 Bedford: 1615 Hospital Parkway, Suite 204, Bedford, TX 76022

Fort Worth Clearfork: 5450 Clearfork Main Street, Suite 420, Fort Worth, TX 76109

Granbury: 1209 Medical Plaza Court, Granbury, TX 76048

Q: I want my records from USMD, how do I access?

A: Please call 972-528-7621. We are working with USMD to transfer your clinical information to Texas Urology Specialists to ensure continuity of care.